

Income Management Summary – 2 January 2015

Northern Territory Income Management		
<i>Income Management Measure</i>	Total	<i>Indigenous Status¹</i>
Voluntary Income Management	3,520	Majority Indigenous ²
Vulnerable Measure (Social Worker Referrals)	180	Majority Indigenous ²
Vulnerable Measure (Youth Trigger)	432	76% Indigenous
Child Protection Measure	67	Majority Indigenous ²
Disengaged Youth Measure	4,161	89% Indigenous
Long Term Welfare Payment Recipient Measure	11,618	87% Indigenous
Supporting People at Risk	187	Majority Indigenous ²
Total	20,165	Majority Indigenous ²

Western Australia Income Management Trials (Perth and Kimberley only)				
<i>Income Management Measure</i>	Total	<i>Indigenous Status¹</i>	<i>Perth Metro</i>	<i>Kimberley</i>
Child Protection Measure	300	62% Indigenous	57%	43%
Voluntary Income Management Measure	1,286	63% Indigenous	43%	57%
Total	1,586	63% Indigenous	45%	55%

Cape York Welfare Reform		
Cape York	175	Majority Indigenous ²

Place-Based Income Management				
	Total	<i>Voluntary Income Management</i>	<i>Child Protection Measure and Vulnerable Measure – Social Worker Referrals³</i>	<i>Vulnerable Measure – Youth Triggers</i>
Bankstown	173	38	20	115
Greater Shepparton	381	215	<20	152
Logan	1,009	159	<20	841
Playford	591	109	<20	473
Rockhampton	537	82	21	434
Total	2,691	603	73	2,015
Indigenous Status ¹	83% non-Indigenous	89% non-Indigenous	Majority non-Indigenous ²	Majority non-Indigenous ²

Income Management - Other Regions			
	<i>APY Lands</i>	<i>Ng Lands</i>	<i>Ceduna</i>
Voluntary Income Management	210	200	36
Child Protection Measure	<20	<20	<20
Vulnerable Measure (Social Worker Referrals and Youth Triggers)	<20	n/p	21
Total	228	235	57
Indigenous Status ¹	Majority Indigenous ²	Majority Indigenous ²	Majority Indigenous ²

NT Granted Exemptions (current)		
<i>Reason</i>	<i>Total</i>	<i>Indigenous Status¹</i>
Parenting requirements	1,692	60% non-Indigenous
Paid employment	64	Majority non-Indigenous ²
Full time student ⁴	518	Majority non-Indigenous ²
New apprentice	n/p	n/p
Special benefit	<20	n/p

Vulnerable Youth Trigger Exclusions	
Reason	
Impracticable	38
Well-being placed at risk	27
Total granted exclusions	65

Matched Savings & Voluntary Incentive Payments (VIP)	
Number of Matched Savings Payments Granted	57
Number of People who have received one or more VIP	9,307
People who have received one or more VIP - Indigenous	84%
People who have received one or more VIP – Non-Indigenous	16%
Total number of VIP's paid	38,832

Number of People on Voluntary Income Management for more than 14 weeks

Bankstown	30
Rockhampton	65
Logan	124
Playford	93
Greater Shepparton	177
Ng Lands	142
APY Lands	176
Northern Territory	3,303
Perth Metro	471
Kimberley	622
Total	5,203

Reviews and Appeals⁵

<i>Financial Year</i>	<i>Jurisdiction</i>	<i>Appeals Decision Outcome</i>	<i>Total</i>
2007-12	Original Decision Maker	Affirmed	170
		Set Aside	29
		Varied	<20
		Withdrawn	<20
	Authorised Review Office	Affirmed	138
		Set Aside	<20
		Withdrawn	<20
	Social Security Appeals Tribunal	Affirmed	<20
		Dismissed/No Jurisdiction	<20
	Administrative Appeals Tribunal	Affirmed	<20
		Withdrawn	<20
2007-12 Total			405
2012-13	Authorised Review Officer	Affirmed	41
		Set Aside	<20
		Withdrawn	<20
	Social Security Appeals Tribunal	Affirmed	<20
		Dismissed/No Jurisdiction	<20
		Withdrawn	<20
2012-13 Total			64
2013-14	Authorised Review Officer	Affirmed	101
		Set Aside	<20
		Withdrawn	<20
	Social Security Appeals Tribunal	Affirmed	<20
		Withdrawn	<20
2013-14 Total			142
2014-15	Authorised Review Officer	Lodged	51
		Affirmed	30
		Set Aside	<20
		Withdrawn	<20
	Social Security Appeals Tribunal	Lodged	<20
		Affirmed	<20
		Set Aside	<20
2014-15 YTD Total			106
Grand Total			717

Notes:

1. *All figures for non-Indigenous customers include people who chose not to disclose whether they were from an Aboriginal or Torres Strait Islander background.*
2. *To prevent customers from being identified, numbers below 20, or percentages that would identify groups of less than 20, are not provided.*
3. *Please note that the numbers for Child Protection Income Management and Vulnerable Income Management (social worker) in the Place-Based sites have been totalled here to prevent customers being identified.*
4. *Full time students receiving ABSTUDY or Austudy are not included in this number, as those payments are not subject to the Disengaged Youth or Long Term Welfare Payment Recipient Measures of income management.*
5. *In 2012 the Review and Appeals process was redesigned. This change saw the introduction of a Subject Matter Expert and the subsequent removal of the Centrelink Original Decision Maker. As a result the way the Reviews and Appeals data is presented has changed. From June 2012, data for the Centrelink Original Decision Maker will remain static and will only be historic, while Authorised Review Officer data will increase.*